

Public document to be completed by the Contracting Authority

SERVICE CONTRACT NOTICE

Development of a sustainable information system for MAFWM

Location - Serbia

1. Publication reference

EuropeAid/133838/C/SER/RS

2. Procedure

Restricted

3. Programme

IPA

4. Financing

Financing Agreement

5. Contracting Authority

European Union, represented by the European Commission, on behalf of and for the account of the beneficiary country - the Republic of Serbia

CONTRACT SPECIFICATION

6. Nature of contract

Fee-based

7. Contract description

This project will focus on developing more efficient agriculture IT management, communications and control systems (ITCM) and will include all administrative and inspection services in the Ministry of Agriculture, Forestry and Water Management (MAFWM) covering food safety and risk management issues (Veterinary Directorate with Veterinary Inspection, Plant Protection Directorate with Phytosanitary Inspection and Agriculture Inspections - competent authorities).

The project is based on the integrative principle in the MAFWM and Cross Compliance models and goals. Ministry and its competent authorities involved in standard setting and official controls in the field of food safety and agricultural payments will use the similar ways of development of registers as well as risk-based official controls. Consequently, all field checks would be standardised and uniformed but also supported with up-to-date software platform which will enable competent authorities to make decisions based on results of inspections/controls.

This includes a strategy for IT development, which is prepared on basis of an organisational development activity (analysis of the operational and organisational structure). Through measures of a training programme the re-organisation should be facilitated and adapted. The concrete analysis of system requirements and recommendations for creation of information technology management, communications and control systems (ITCM) should be prepared as well as a set of adequate technical specifications for software development, software modules and applications. Finally this contract should cover as well the draft technical specifications of the hardware and licenses, which should complete the ITCM.

The fields of expertise related to the contract are:

- a) Project management actions related to IT, including planning, evaluation of variations, implementation of actions to be taken to correct gaps, communication with stakeholders, presentation of work, follow-up of the project, performance of integration tests, checking of functioning and regular service and risk evaluation;
- b) Design and implementation of complex IT software and IT hardware projects.

8. Number and titles of lots

One lot only

9. Maximum budget

EUR 1,500,000

10. Scope for additional services

The Contracting Authority may, at its own discretion, extend the project in duration and/or scope subject to the availability of funding up to a maximum not exceeding the length and value of the initial contract. Any extension of the contract would be subject to satisfactory performance by the Contractor.

CONDITIONS OF PARTICIPATION

11. Eligibility

Participation is open to all legal persons, participating either individually or in a grouping (consortium) of candidates which are established in a Member State of the European Union or in a country or territory of the regions covered and/or authorised by the specific instruments applicable to the programme under which the contract is financed (see also item 29 below). Participation is also open to international organisations. The participation of natural persons is governed by the specific instruments applicable to the programme under which the contract is financed.

12. Candidature

All eligible natural and legal persons (as per item 11 above) or groupings of such persons (consortia) may apply.

A consortium may be a permanent, legally-established grouping or a grouping which has been constituted informally for a specific tender procedure. All members of a consortium (ie, the leader and all other members) are jointly and severally liable to the Contracting Authority.

The participation of an ineligible natural or legal person (as per item 11) will result in the automatic exclusion of that person. In particular, if that ineligible person belongs to a consortium, the whole consortium will be excluded.

13. Number of applications

No more than one application can be submitted by a natural or legal person whatever the form of participation (as an individual legal entity or as leader or member of a consortium submitting an application). In the event that a natural or legal person submits more than one application, all applications in which that person has participated will be excluded.

14. Shortlist alliances prohibited

Any tenders received from tenderers comprising firms other than those mentioned in the short-listed application forms will be excluded from this restricted tender procedure unless prior approval from the Contracting Authority has been obtained (see Prag 2.4.3.). Short-listed candidates may not form alliances or subcontract to each other for the contract in question.

15. Grounds for exclusion

As part of the application form, candidates must submit a signed declaration, included in the standard application form, to the effect that they are not in any of the exclusion situations listed in Section 2.3.3 of the Practical Guide to contract procedures for EC external actions.

16. Sub-contracting

Subcontracting is allowed.

17. Number of candidates to be short-listed

On the basis of the applications received, between 4 - 8 candidates will be invited to submit detailed tenders for this contract. If the number of eligible candidates meeting the selection criteria is less than the minimum of 4, the Contracting Authority may invite the candidates who satisfy the criteria to submit a tender.

PROVISIONAL TIMETABLE

18. Provisional date of invitation to tender

September 2013

19. Provisional commencement date of the contract

January 2014

20. Initial period of implementation of tasks

24 months

SELECTION AND AWARD CRITERIA

21. Selection criteria

The following selection criteria will be applied to candidates. In the case of applications submitted by a consortium, these selection criteria will be applied to the consortium as a whole:

1) **Economic and financial capacity of candidate** (based on item 3 of the application form). In case of candidate being a public body, equivalent information should be provided.

(a) The average annual turnover of the candidate in the last three years (2010, 2011 and 2012) must be at least 1,500,000 Euro.

2) **Professional capacity of candidate** (based on items 4 and 5 of the application form)

(a) At least 10 permanent staff currently work for the candidate in fields related to this contract.

3) **Technical capacity of candidate** (based on items 5 and 6 of the application form)

(a) The candidate has provided in the course of the past 3 years (starting from 1.1.2010 up to the deadline for receipt of applications) at least two IT service projects (the candidate's proportion greater than 750,000 EUR for his services in each project) in any of the fields (a or b) described in Article 7. Altogether, the reference projects must cover both fields (a and b) described in Article 7.

Previous experience which would have lead to breach of contract and termination by a Contracting Authority shall not be used as reference. This is also applicable concerning the previous experience of experts required under a fee-based service contract.

An economic operator may, where appropriate and for a particular contract, rely on the capacities of other entities, regardless of the legal nature of the links which it has with them. It must in that case prove to the Contracting Authority that it will have at its disposal the resources necessary for performance of the contract, for example by producing an undertaking on the part of those entities to place those resources at its disposal. Such entities, for instance the parent company of the economic operator, must respect the same rules of eligibility and notably that of nationality, as the economic operator.

If more than 8 eligible candidates meet the above selection criteria, the relative strengths and weaknesses of the applications of these candidates must be reexamined to identify the eight best candidates. The only factors which will be taken into consideration during this re-examination are:

- the total number of the reference projects found eligible under 21.3(a); and in case of equality on this criterion, then:
- the value of the eligible part (the proportion carried out by the candidate) of the projects found eligible under 21.3(a).

22. Award criteria

Best value for money.

APPLICATION

23. Deadline for receipt of applications

15:00 Central European Time on 19 August 2013.

Any application received after this deadline will not be considered.

24. Application format and details to be provided

Applications must be submitted using the standard application form, the format and instructions of which must be strictly observed. The application form is available from the following Internet address:
http://ec.europa.eu/europeaid/work/procedures/implementation/services/index_en.htm

Any additional documentation (brochure, letter, etc) sent with an application will not be taken into consideration.

25. How applications may be submitted

Applications must be submitted in English exclusively to the Contracting Authority in a sealed envelope:

- EITHER by recorded delivery (official postal service) to :

Delegation of the European Union to the Republic of Serbia,
GTC 19a Avenue Building, Vladimira Popovica 40,
11070 Belgrade, SERBIA

- OR hand delivered (including courier services) directly to the Contracting Authority in return for a signed and dated receipt to:

Delegation of the European Union to the Republic of Serbia,
GTC 19a Avenue Building, Vladimira Popovica 40,
11070 Belgrade, SERBIA
Finance and Contracts Section
Delegation-serbia-fcs@eeas.europa.eu
Tel +381113083200

The Contract title and the Publication reference (see item 1 above) must be clearly marked on the envelope containing the application and must always be mentioned in all subsequent correspondence with the Contracting Authority.

Applications submitted by any other means will not be considered.

26. Alteration or withdrawal of applications

Candidates may alter or withdraw their applications by written notification prior to the deadline for submission of applications. No application may be altered after this deadline.

Any such notification of alteration or withdrawal shall be prepared and submitted in accordance with Item 25. The outer envelope (and the relevant inner envelope if used) must be marked 'Alteration' or 'Withdrawal' as appropriate.

27. Operational language

All written communications for this tender procedure and contract must be in English.

28. Date of publication of prior information notice

21/12/2012

Notice number in OJ: 2012/S 246-403247.

29. Legal basis

Council Regulation (EC) No 1085/2006 of 17.7.2006 establishing an Instrument for Pre-Accession Assistance (IPA).